

Let's Talk!, is an online customer experience solution, that makes it easy for you to engage with Wayne Township Public Schools on the topics that matter most. Unlike an email, your inquiry is automatically routed to the person or team best suited to respond, ensuring you receive timely and accurate responses every time. But the power of Let's Talk! doesn't stop with a response. WTPS can access a real-time dashboard that provides key metrics for understanding and improving the customer experience — using each conversation to better serve you.

1



Submit your feedback

Share questions, comments, concerns, suggestions, or kudos via the WTPS website or Let's Talk! mobile app.

2



Receive a thank-you message

You'll receive a thank-you message letting you know your submission has been received and when to expect a response.

3



The right person is notified

Your submission will be automatically routed to the appropriate person or department for a timely and accurate response.

4



A response is crafted and sent

WTPS Team members compose and send responses.

5



Receive an email response to your submission

You'll receive an email response to your submission that is complete, accurate, and courteous.

6



Share feedback on your experience

An additional email will ask you to rate your customer experience.

7



The district measures its progress

WTPS will use the dashboards to help monitor key metrics and trends. Feedback helps to improve each interaction.



You can also provide your phone number to receive a response over the phone.

What are you waiting for? Let's Talk! today!